



## **Tips and suggestions for best live stream seminar experience**

The live stream option is real time video and audio of an in-person class with the presenter on-site at the LBA office along with an audience of bankers that chose to attend the seminar in-person. Please note the following:

- Ceiling microphones in the training room are in the room to capture speaker/instructor and audience participation. Due to the different tones of voices of people in the audience, you may not be able to hear comments made by members of the audience at all times. We encourage you to adjust your volume on your speakers if needed.
- Please know that if multiple in-person attendees begin talking in a conversational manner, it may be difficult to make out the conversation.
- For the best sound quality:
  - Computer speakers are recommended. If using an office phone or cellphone for audio, quality may not be as good.
  - Make sure your speakers are turned to the max volume and be prepared to adjust as needed.
  - Noise canceling headphones/ear buds are recommended.
  - Network speed and slower bandwidth on the user's end may contribute to problems such as choppy or muffled audio and frozen images. If you are experiencing this and LBA is not reporting technical issues, please try leaving the zoom meeting and re-entering.